



# Schumann Construction, Inc.

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## Customer Satisfaction Survey

Valued Customer:

We are constantly looking for ways to improve the quality of our services. To do that, we need to know what you think. We'd really appreciate it if you would take just a few minutes to respond to the handful of questions below. As a valued customer, how you rate our work is the most important information we can get. Please help us do the job you deserve - the *best* possible!

Please rate us in the following areas if applicable – (1=unacceptable 5=excellent)	1	2	3	4	5
1. Was the work performed as specified in the estimate?					
2. Was the work completed in a timely manner?					
3. Were our employees courteous, friendly and willing to answer any questions?					
4. Did our crew clean up after themselves?					
5. Were you happy with the overall outcome of the project?					

Are you likely to use our services in the future?	Yes	No
Would you recommend us to your friends & family?	Yes	No
May we use photos of your project on our website?	Yes	No
May we use your comments on our website?	Yes	No
Would you be willing to be a reference?	Yes	No

If yes, how should they contact you? \_\_\_\_\_

Would you like to be added to our mailing or e-mail list for special promotions or updates?

Yes No

E-mail address: \_\_\_\_\_

Any comments or suggestions for improvement \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*Thank you,  
Shane and Janet Schumann*